

VetsDeliver Application Form

Administered by Easy Direct Debts Limited

Practice Name / Surgery: _____

YOUR DETAILS:

Please complete the following information in **CAPITALS**

Title: Mr Mrs Ms Miss Other

First Name: _____

Surname: _____

Address: _____

Postcode: _____

Telephone: _____

Email address: _____

How did you hear about VetsDeliver? _____

[Office use only]
Client reference: _____

[Office use only]
Staff Member: _____ / _____

YOUR PETS / PETS' DETAILS:

Please complete the following information in **CAPITALS**

If you have more than three pets to join, please ask at reception for another form.

Name:	1st Pet	2nd Pet	3rd Pet
Species:	Dog / Cat	Dog / Cat	Dog / Cat

[Office use only]

Weight:			
Plan:			
Monthly fee:			
Start date:			
Pet reference:			

PLEASE SIGN HERE

Your practice has terms and conditions of joining VetsDeliver, and separate information which explains what is included when you join.

Please sign to confirm that you have read and understood those terms, and that you would like to join for the benefit of the pet(s) named above.

Your signature: _____

Date: _____

Signed on behalf of the practice: _____

Date: _____

HOW WE USE YOUR INFORMATION

- Easy Direct Debts Limited and your veterinary practice will hold and use your personal data (as defined by UK data protection laws) for the purpose of administering your VetsDeliver subscription.
- Both Easy Direct Debts Ltd and your veterinary practice may record and monitor inbound and outbound telephone calls for training purposes. These calls may also be referred to in relation to any future queries.

- We will take all reasonable precautions to ensure the security of your data. Your data will not be shared with anyone else unless there is a legal requirement for us to do so.

- You have the right to see your personal data. If you have any queries about the data we hold, or how we use it, please write to either the Practice Manager at your veterinary practice or Easy Direct Debts Limited, 99 Holdenhurst Road, Bournemouth BH8 8DX.

Easy Direct Debts Limited



Please complete and return this form to reception at your veterinary practice.

Instruction to your bank or building society to pay by Direct Debit

Name(s) of account holder(s)

Service User Number

2 7 4 9 1 9

Account number (normally 8 digits)

Branch sort code

_____ - _____ - _____

Name and full postal address of your Bank/Building Society

Signature

Date

Banks and building societies may not accept Direct Debit Instructions for some types of account

The Direct Debit Guarantee



- The Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debts.
- If there are any changes to the amount, date or frequency of your Direct Debit the organisation will notify you 3 working days in advance of your account being debited or as otherwise agreed. If you request BPS re Easy Direct Debts Limited to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by BPS re Easy Direct Debts Limited or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society.
 - If you receive a refund you are not entitled to, you must pay it back when the organisation asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify Easy Direct Debts by calling 01202 022 537 or by emailing help@easydirectdebts.co.uk, including both your details and the name of your veterinary practice.